

## First Impressions Team Description & Expectations

### *First Impressions Mission:*

Create an irresistible environment at The Ridge that says, “We’re expecting you,” by welcoming everyone who enters our church with friendliness and warmth, and by being prepared to answer our guest’s questions.

### *Team Descriptions:*

Parking Team: Sun, rain, snow, wind...whatever Wisconsin weather gives us on a Sunday morning, as the first point of contact with all people coming to The Ridge for church, we smile and welcome all drivers, directing them to open parking spots and guiding them safely through the parking lot.

- Coach: Blaise Clark

Greeters: We love getting the doors for visitors, holding open car doors, and greeting everyone coming in and out of the church with a friendly smile and “hello.”

- Coach: Angela Pease & Ricky Pease

Welcome Center: A team of friendly faces, we at the Welcome Center come ready to greet visitors, give tours and answer general questions about the church.

- Coach: Angela Pease & Ricky Pease

Hospitality: Serving free coffee and treats, we make everyone feel comfortable at church with a clean, welcoming area, hot coffee and friendly conversations.

- Coach: Chris Wegner

Resource Center: Our team is responsible for answering questions our guests might have about the resources we recommend to help Others Find & Follow God. The team also assists our guests in signing up for groups, teams and volunteer opportunities.

- Coach: Stacy Machan

Ushers: We love to be friendly while staying active at The Ridge. Ushers hand out programs to everyone who enters the auditorium, pass out and collect offering buckets during services, and reset the auditorium after every service.

- Coach: Forrest Anderson

### *First Impression Expectations:*

- Meet with Team Leader to be trained on specifics of the position in which you’ll be serving
- Attend Prayer Huddle 30 minutes prior to church service in the Ridge Student Community Room
- Serve twice per month on your team
- Wear name tag while serving
- Learn how to utilize CCB for scheduling
  - Respond to Team Leader for scheduling
- Find a replacement if you can’t make a scheduled serving day or time
- On the days your scheduled to serve, park in the spots furthest from the Ridge, along Highway 100